

**Are you struggling to make ends meet?
Are you behind on your National Grid bill?
Do you want to learn how to save energy and money?**

National Grid's On Track program may be able to help you. This 18-month program provides energy and financial information to customers in need of help. By joining the program and working together with National Grid's staff, you **may be eligible to earn up to \$400 off the arrears** of your account. To qualify, your income must be equal to or less than the following:

Household Size	Monthly Gross Income	Annual Gross Income
1	\$2,366	\$28,400
2	\$3,183	\$38,210
3	\$4,002	\$48,025
4	\$4,819	\$57,825
5	\$5,636	\$67,630
6	\$6,453	\$77,435
7	\$7,270	\$87,250
8	\$8,087	\$97,050

You must also:

- Have a one- or two-family gas heating account in your name, and
- Be currently responsible for paying your gas bill, and
- Not have been enrolled in On Track in the last previous eighteen months.

It's easier than ever to apply!

If you have questions about the program, or if you wish to apply, simply call an On Track Representative to conduct an over-the-phone application. No paper application or other documents are required! If you are eligible, you will be enrolled in the program immediately. Call **718-403-2216** between the hours of 9 a.m. and 5 p.m., Monday through Friday. For a Spanish-speaking Representative, please call **718-403-1145**. Or e-mails us at Ontrackny@nationalgrid.com

Participating customers will receive:

- Individualized customer service,
- An affordable payment plan,
- An On Track Kit full of useful information and helpful tools,
- Information about financial assistance, and more!

Customers who are accepted to the On Track program are to have a National Grid Balanced Billing plan and must arrange a Deferred Payment Agreement.

Let National Grid help you get On Track!

On Track is available to the first 2,400 customers who qualify. Don't miss out – apply now!





Residential Reduced Rate Application

(Discount Rate for Eligible Residential Customers)

PLEASE PRINT IN INK, SIGN AT THE BOTTOM OF THE PAGE AND RETURN THIS APPLICATION TO:

NATIONAL GRID
CONSUMER ADVOCACY
ONE METROTECH CENTER
BROOKLYN, NY 11201

Last Name: _____ First Name: _____

Street Address: _____ Apartment #: _____

City: _____, NY ZIP: _____ Tel. #: _____

National Grid Account Number: _____

Social Security Number: _____ - _____ - _____

Please check the program from which you now receive assistance:

- Home Energy Assistance Program (HEAP)
- Medicaid
- Food Stamps
- Temporary Assistance for Needy Families (Family Assistance)
- Safety Net Assistance - Public Assistance
- Supplemental Security Income (SSI)
- Veteran's Disability Pension
- Veteran's Surviving Spouse Pension
- Child Health Plus

— Eligibility Requirements —

Please attach a photocopy of **ONE** of the following:

Public Assistance Identification Card, Medicaid Card, Food Stamp Card, award letter from SSI, award letter from HEAP, award letter from the Veteran's Administration, or Child Health Plus Card.

I certify that the above information is correct. I agree that National Grid may contact the NYS Department of Social Services, the NYC Community Development Agency, or the Veteran's Administration to verify the information I am submitting.

Signature: _____ Date: _____